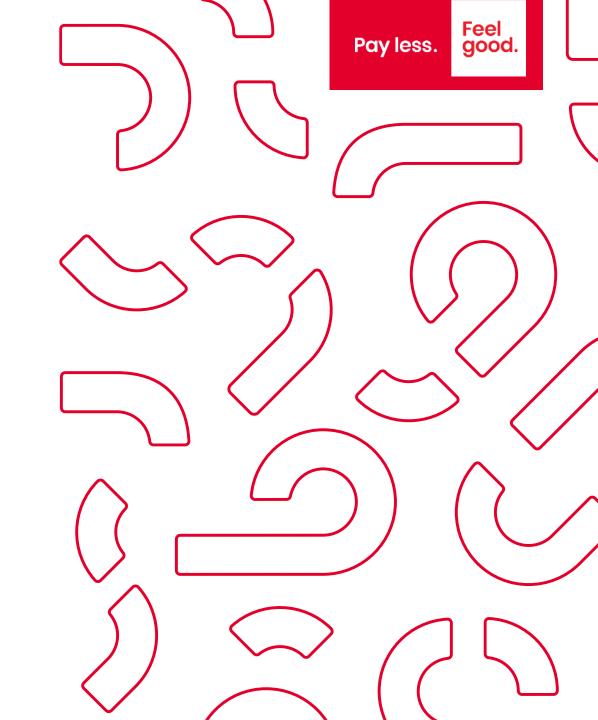
LPPF.IJ / LPPF.JK

FY / Q4 2022 Earnings Call

24 February 2023





Agenda

No	Topic	Page	Presenter
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2	Macroeconomic, Industry & Trade Updates	4 – 6	Terry O'Connor
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6	Closing Remarks	28 – 29	Terry O'Connor



Executive Summary

Initial inflationary reaction followed by more robust Christmas trading

> FY 2022 performance:

- o In 4Q22, inflation effect in October and November trading was offset by strong Christmas, resulting in 5.2% growth in Sales.
- Sales for FY 2022 was IDR 12.4 Tn, 20.7% above FY 2021, driven by pent-up demand in early 2022, as well as strong Lebaran, back-to-school campaigns, and Christmas trading, despite high-base effect in October 2021.
- FY 2022 gross margin was at 35.7% vs 35.0% in FY 2021, backed by fresh merchandise and fewer clearance activities.
- FY 2022 EBITDA was at IDR 2.0 Tn (above consensus), growing 50.9% from 2021.
- Net Income for FY 2022 was IDR 1.4 Tn (on guidance), growing 51.5% from 2021 and slightly surpassing 2019

> Strategy execution gathering pace

- New Format Work: New premium format work well underway, seeing 3 potential stores to open within 2023
- <u>Customer Loyalty:</u> Active members now at 7.2 Mn. NPS increase from 54 to 63 in end of 2022.
- Merchandising: Well curated products & 16% YoY improvement in inventory aging 0-6 months
- o <u>Omni-channel:</u> Digital progress with huge growth in Shopee, successful launch of Lazada and full range of private label merchandise now on Matahari.com. Further improvements expected from new POS project.
- o Store expansion: 6 new stores opened during 4Q22, 7 stores due before Lebaran 2023
- <u>Rebranding:</u> The Company launched a new brand identity in 4Q22 successfully, signifying improvements in price value, products, customer experience, and people (internal and external).

- Committed to maximizing shareholders returns with:
 - The Board of Commissioners have recommended the dividend of IDR 525 / share* for 2022, and
 - Long-term share buyback, with 252.8 Mn shares bought & IDR 1.1 Tn used in 2022.
- Net cash remains healthy by the end of Dec'22 of IDR 354 Bn, with IDR 1.7 Tn standby facility.

> 2023 Guidance

As indicated previously, our guidance for EBITDA is IDR 2.3 Tn or better

*subject to AGMS approval

Ematahari

Stock Code:

LPPF

Shares outstanding*

2,282 Mn

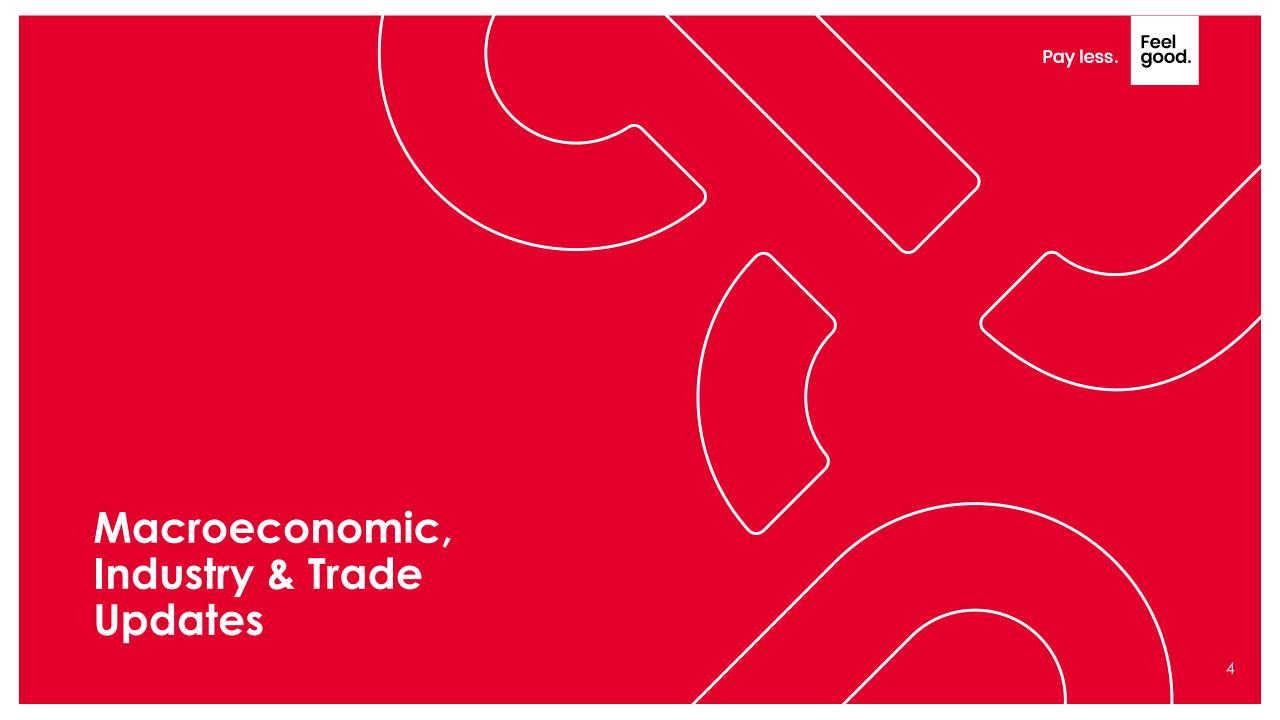
Major Shareholder* (% after buyback)

Auric Digital Retail 39.8%

#Stores at the end of 2022

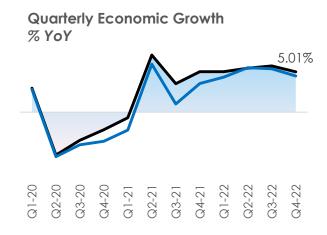
148

*latest position by 23 Feb'23 excluding treasury shares



Macroeconomic / Industry Updates

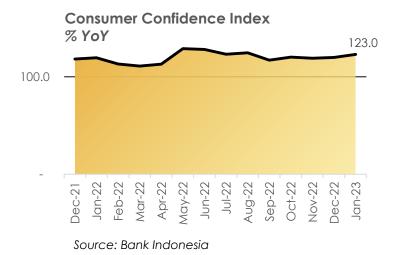
Consumer confidence & economic growth remains strong, inflation is subsiding: An early indication for stronger 2H23

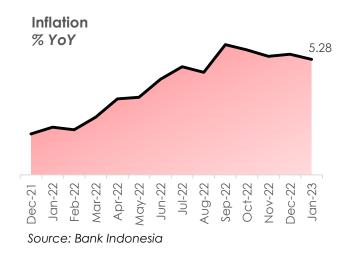






Source: Nasdag





- Consumer confidence, by the end of 2022 at 119.9 maintained above optimism threshold, has driven household consumption bolstering solid economic growth in 4Q22 of 5.01% YoY & for FY22 of 5.31%.
- Visibility on national minimum wage increase, being an average of 7.26% provincially, will help mitigate inflationary impact, currently standing at 5.28% at the end of Jan'23 and expected to moderate below 4% within 2023.
- Cost inputs are subsiding, with favorable impact as we progress through 2023. Cotton prices that reached USD 1.46/lbs in Apr'22 had dropped to USD 0.86/lbs in Jan'23.



Commercial Updates

Activities in 4Q22

Rebranding campaign



Matahari Rebranding well executed, supported by KOL and activation

Black Friday



Black Friday sale triggering sales pre-Christmas & Year-end season

Christmas & New Year



Christmas campaign "Hadiah Baru Untukmu" run well, closing the year with strong result





FINANCIAL HIGHLIGHTS | Full-Year 2022

Full Year 2022 Net Income was at IDR 1,383 Bn, +51.5% from 2021, and slightly higher than 2019

(in IDD Bn)	Full Year			Q4(A)		
(in IDR Bn)	2022	2021	Var %	2022	2021	Var %
Gross Sales	12,413	10,284	20.7%	2,929	2,785	5.2%
SSSG%	20.8%			2.4%		
Gross Profit	4,429	3,597	23.1%	1,039	980	6.0%
GM%	35.7%	35.0%		35.5%	35.2%	
OPEX exc. Rental	(1,226)	(1,274)	-3.7%	(274)	(259)	5.6%
EBITDAR	3,202	2,323	37.9%	765	720	6.1%
EBITDAR Margin%	25.8%	22.6%		26.1%	25.9%	
Rental incl. Amortization	(1,234)	(1,019)	21.1%	(340)	(193)	76.3%
EBITDA	1,968	1,304	50.9%	424	527	-19.5%
EBITDA Margin%	15.9%	12.7%		14.5%	18.9%	
Net (Loss) Income	1,383	913	51.5%	329	474	-30.6%
Net Income Margin%	11.1%	8.9%		11.2%	17.0%	



BALANCE SHEET

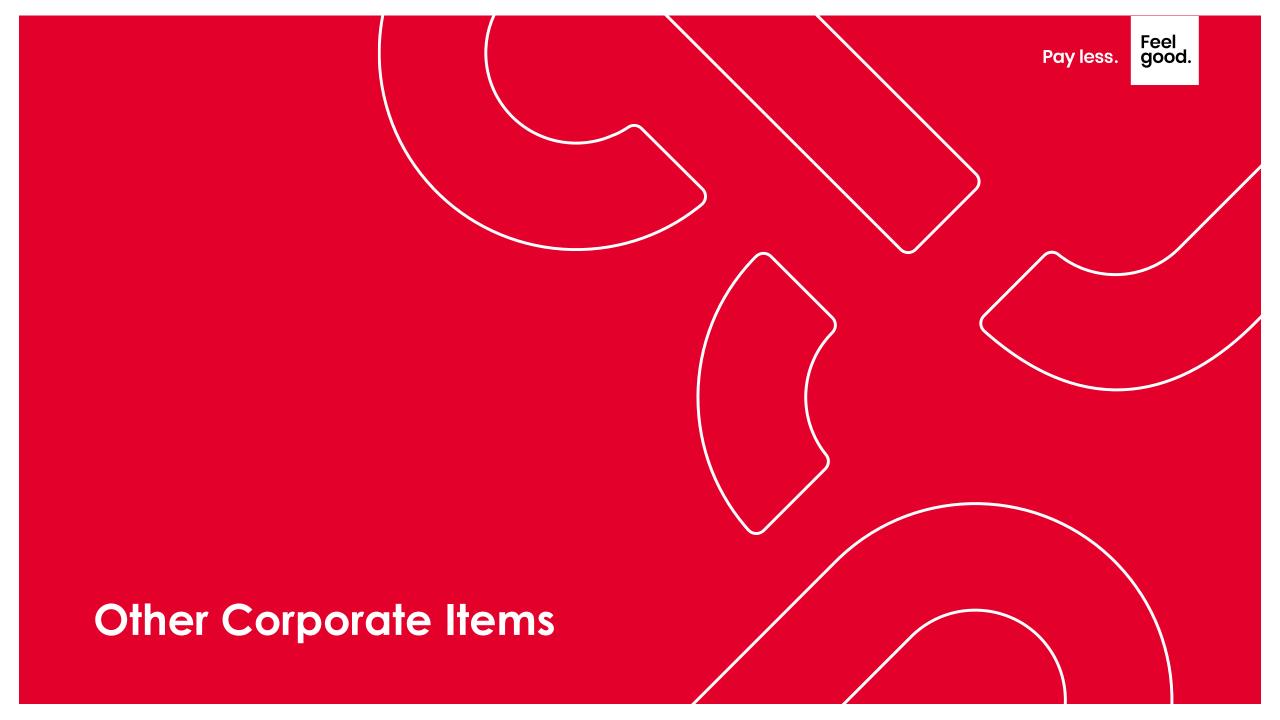
Balance Sheet with Net Cash of IDR 354Bn

ASSETS			LIABILITIES & EQUITY		
(in IDR Bn)	Dec 2022	Dec 2021	(in IDR Bn)	Dec 2022	Dec 2021
Net Cash (Debt)	354	661			
Trade Receivables	64	26	CV Trade Payables	662	243
Inventories	896	747	DP Trade Payables	549	487
Right-of-Use Assets	2,527	2,602	Lease Liabilities	2,933	2,800
Other Assets	1,223	1,168	Other Liabilities	1,026	1,315
Fixed Assets	686	647	Equity	580	1,006
TOTAL ASSETS	5,750	5,851	TOTAL LIAB. & EQUITY	5,750	5,851

Remarks:

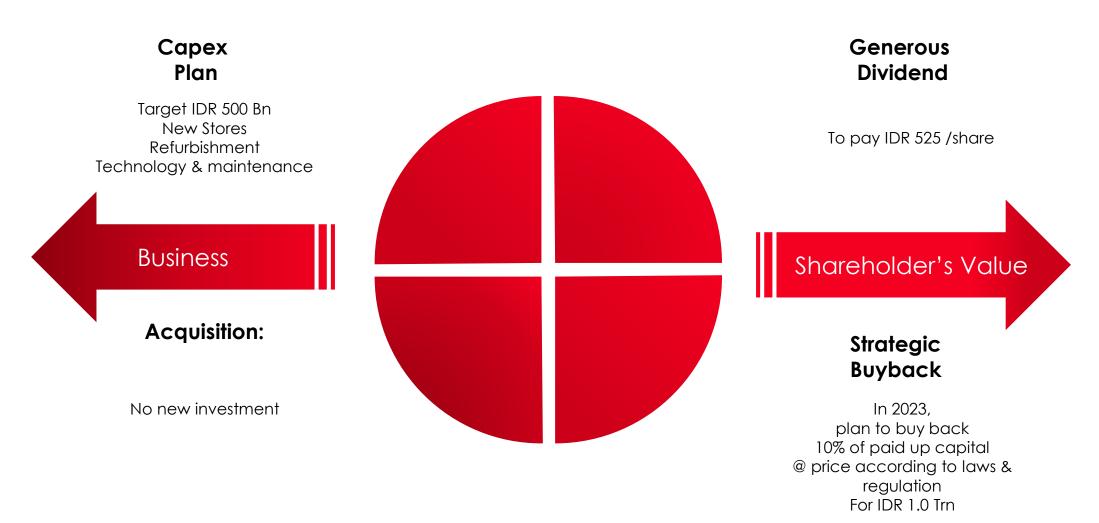
- Net cash of IDR 354Bn, with IDR 1.7Tn unutilized loan facility.
- 55.4% of inventory on hand pertains to Q4 2022, compared to Last Year at 45.6%.
- 16% YoY improvement in inventory aged 0-6 months.
- Right-of-use assets and lease liabilities reflect asset and liabilities created as a result of following PSAK 73.





CAPITAL ALLOCATION | Capital Allocation Strategy

Capital well allocated to enhance shareholder value for forward growth



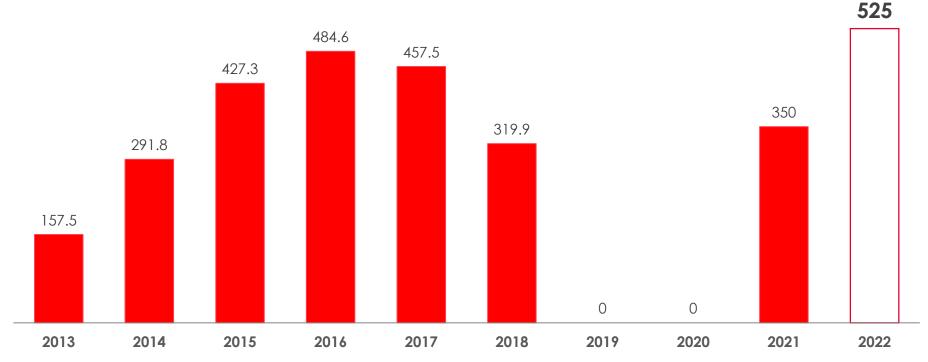


CAPITAL ALLOCATION | Dividend

The Board is committed to increasing shareholder's value by paying regular dividends

Management has recommended a dividend of IDR **525** per share for 2022, to be paid in April 2023, subject to statutory approvals







SHARE BUYBACK UPDATE

IDR 1.1 Tn utilized to buy back 253 Mn shares in 2022

Share	Buy	yba	ck			
2021						

Number of shares bought **77.2 Mn shares**

Average Share price IDR 2,591 per share

Funds used IDR 200.3 Bn

Period 1 Jan'21 to 31 Dec'21

Share Buyback 2022

Number of shares bought **252.8 Mn shares**

Average Share price IDR 4,405 per share

Funds used IDR 1,113.5 Bn

Period 1 Jan'22 to 31 Dec'22

Share Buyback 2023 (ongoing)

Number of shares bought 13.7 Mn shares

Average Share price IDR 4,950 per share

Funds used IDR 67.7 Bn

Period YTD 2023

New Plan Share Buyback 2023

Number of shares bought 10% of paid up capital

Average Share price
In accordance to laws & regulations

Plan Funds used IDR 1,000 Bn

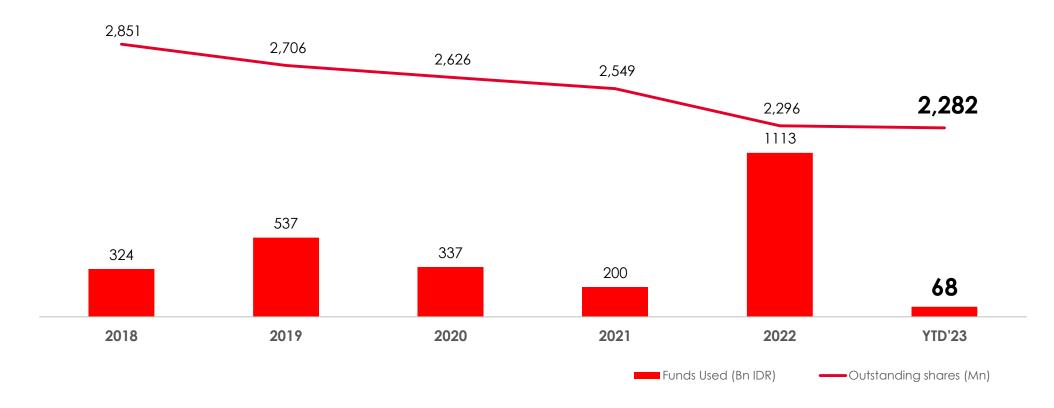
Period **29 Mar'23 to 28 Sep'24**



CAPITAL ALLOCATION | Share Buyback

Outstanding shares reduced by 20% between 2019 to 2023, with 10% in 2022 itself

Outstanding shares* & Share buyback

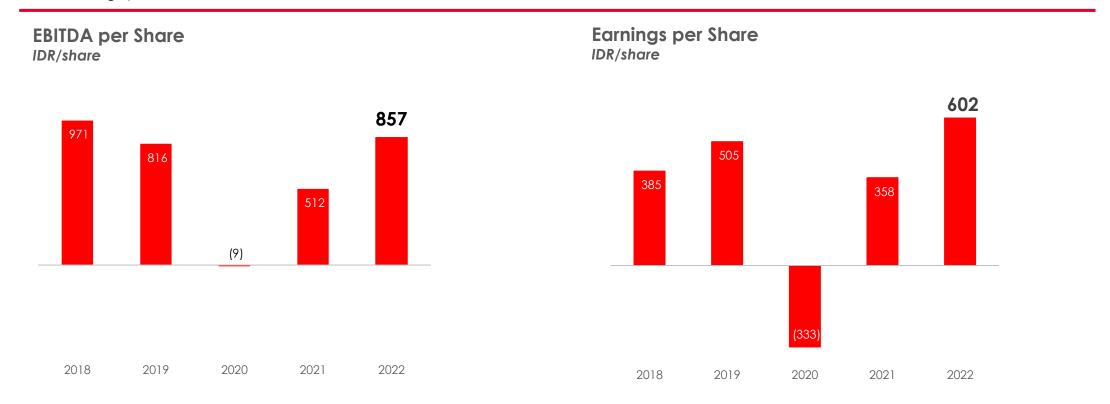


^{*}outstanding shares are presented after deducting treasury shares



FINANCIAL HIGHLIGHTS | Earnings per Share

FY22 Earnings per Share of IDR 602/share secures the dividend commitment of IDR 525/share



- FY22 EBITDA per Share reached IDR 857/share
- FY22 Earnings per Share was IDR 602/share, out of which 87% (IDR 525/share) is recommended to be distributed as dividend for FY 2022, to be paid in 2023.





MATAHARI REBRANDING

The rebranding signifying improvements in price value, products, customer experience, and people (internal and external)

HOUSE OF SPECIALISTS

Affordable Fashion for All Indonesians

Product

Improved product assortment

New Brands in all categories

New brands, New styles, New you

Price

Global quality at local prices

New benefits for Rewards members

More value – Global quality. Local prices

Experience

Optimal layout

Appealing visual merch.

Unique experiences

Digitally enabled store

New stores. New shopping experience.

People first

Commitment to community

ESG focused

Employer of choice

Values driven

New Matahari, traditional values, Feel Good Family



STRATEGY UPDATE HIGHLIGHTS

Key pillars to deliver multi-year target













Merchandise Full Potential

Well curated products with good merchandising value resulting in strong Christmas trading, with fresh collection generating better margin

Store Network Optimization

Completed 10 new store opening in 2022; securing 7 new locations for new Matahari stores to open before Lebaran in 2023

Omnichannel Expansion

Exiting 2022 with 3 marketplace platforms' official shops, enabling 16 stores for Click & Collect and Fulfilment from stores Loyalty & Personalization

Active members has grown to 7.2 Million, with contribution of 66% of total sales in 4Q22 Operational Excellence

Improved navigation, product display, and multi-skilled staff increase customer satisfaction, leading to growing Net Promoter Score to 63 OPEX Optimization

Optimum
headcount
exercise and
performance
driven
compensation
are bearing fruit

Environmental, Social, & Corporate Governance

Focus on the next generation, through school library renovation and shopping with orphans

Work initiated on segments in company formats on a tight basis to target specific income and demographic groups



MERCHANDISING FULL POTENTIAL

Well curated products with good merchandising value resulting in strong Christmas trading, with fresh collection generating better margin

Womenswear

Renewed and expanded our womenswear hero brands

Menswear

78 brands both international and popular regional plus 6 private brands

Childrenswear

Most complete
childrenswear offer in
Indonesia, cradle to college;
Kids Character World: the
most complete offer of
character apparel

Footwear

New brands added to our 50+ selection, with 5000+ individual footwear styles at peak, across womens, mens, kids & active footwear

New Initiatives

Activewear

RSH 20 stores in 2022, rising to 31 by 2023 Nevada Sport & NSJ, into 102 stores in 2023



New Denim Shop

SIS in 8 stores in 2022, targeting 38 stores



Baby Shop

SIS in 74 stores in 2022, targeting 15 Full BS & 80 Curated BS in 2023





HERO Connexion growth plans **~46%** YoY in 2023



Cole growth plans ~29% YoY in 2023



Little M growth plans ~27% YoY in 2023



New lines for footwear Cole & Connexion



EXTENDING OUR MARKET REACH

Tighter segmentation



We will extend our market leading reach to address high potential whitespace in catchments where our target shoppers live, work, and play

~110 attractive whitespace opportunities identified for Matahari across the country as well as premium format for tier-1 and economy for tier-2 & -3 opportunities

Store Formats



6 matahari



Flagship ≥ 10k sqm Marquee stores in key locations in Tier 1



Core Avg. 7-9k sqm Catering to higher end of middle class



Mainstream Avg. 5-7k sqm Catering to middle class segment



Small Format Avg. ~3k sqm when opportunity presents



FORMAT WORK

Suko: To be rolled out in May'23, to be available in 20 stores within 2023













Customer Target

Broader age appeal
Emerging middle to upper middle
Cultured and simple lines
Middle to upper-middle mall shoppers

Product

Everyday essentials Classic comfort Wide appeal

Price Range

IDR 149 - 599k 10 - 15% below globals

Promotion

Teaser
campaign in
pop up locations
pre-Lebaran,
full official
launch in June

Place

Starts in 20 stores across May & Jun, supplemented by dedicated online presence in marketplaces & social commerce

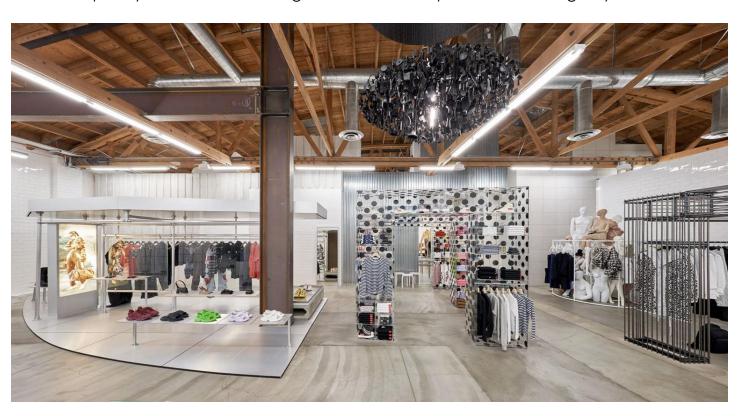


FORMAT WORK

New Premium Format

Store Profile

- Small format store at A+ malls, but not luxe
- Global & regional brands, with curated private labels, that is affordable/aspirational
- Contemporary store fits, with strong service, warm experience, and digitally connected



Target Customers

Young millennials Middle To Upper-Middle Class Stylish Young Professional

Brands

International brands
Exclusive private label brands
New upcoming brands

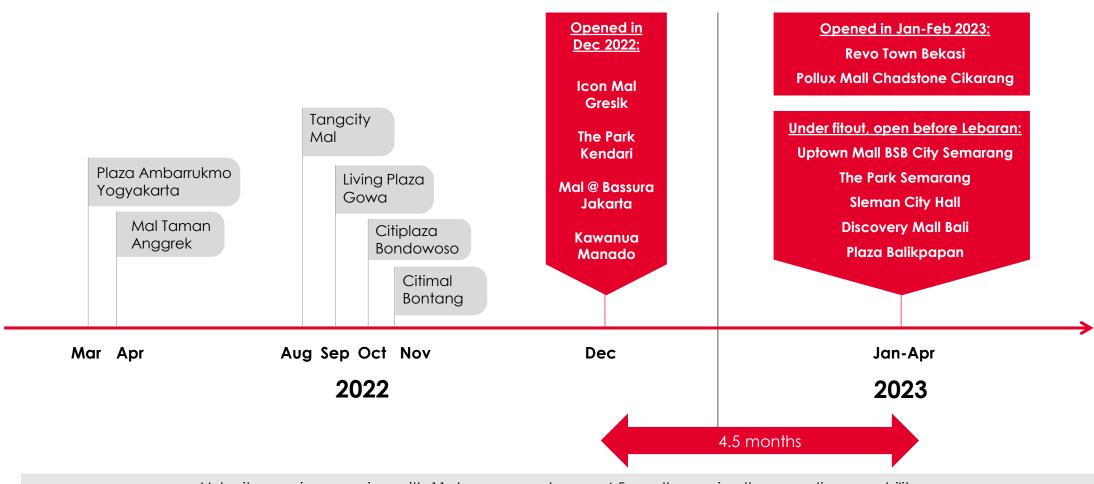
Marketing

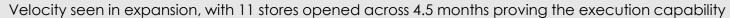
Building awareness, engagement, activation, and loyalty to create sustainable traction



STORE NETWORK OPTIMIZATION

10 new stores opened in 2022. 12-15 new stores to open in 2023, 7 before Lebaran.







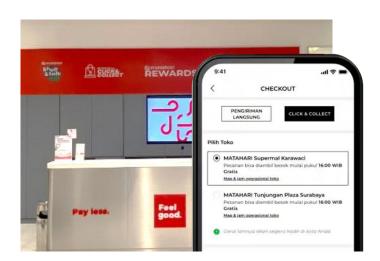
OMNICHANNEL EXPANSION

Exiting 2022 with 3 marketplace platforms' official shops, enabling 16 stores for Click & Collect and Fulfilment from stores



Improve customer proposition on own platforms

16 stores Enabled with Click & Collect and Fulfilment from Stores



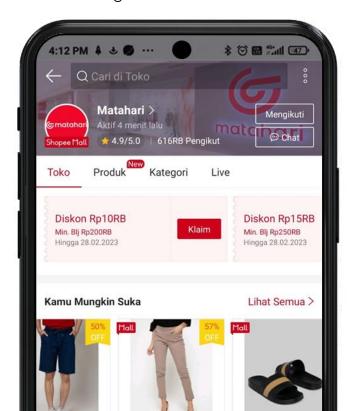




Expansion in existing marketplace platform



Scaling up Shopee business resulting in solid Shopee growth of 175%

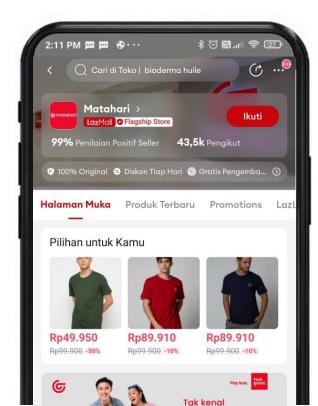




New official shop in third-party marketplace



Successful Launch of Lazada contributing to the business growth in marketplace



LOYALTY & PERSONALIZATION

Active members has grown to 6.9 Million, contributing to 66% of total sales

Customer Acquisition

Strong performance in acquisition strategy, higher than pre-pandemic level

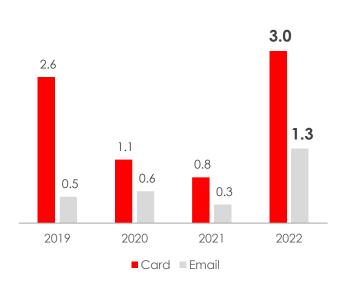
Active Members

Customer base continues growing to pre-pandemic level

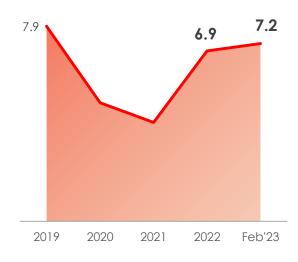
Average Member Contribution

The success rate of Matahari Rewards penetration going up

AcquisitionIn Million

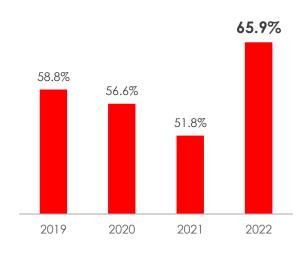


Active Members In Million



*active member for the last 12 months

Average Member Contribution





ENVIRONMENTAL, SOCIAL, AND GOVERNANCE

Focus on the next generation, through school library renovation, shopping with orphans, and Sustainability Framework development











Materials

More eco-friendly merchandising, with Nevada x Repreve, products made of recycled plastic bottles

Inclusion & Labor best practice

Continued
engagement
activities, a proof of
People First pillar in
the House of
Specialists

Kids

Starting the school library renovation program for 10 schools in 10 regionals In collaboration with institutions, conducting event of shopping with orphans

Sustainable Acts

Working with
Deloitte to develop
Sustainability
Framework and
building a roadmap
together through a
workshop



NEXT STRATEGY FOCUS

Focuses on private labels, growth of beauty, CV partnership, growth of Omnichannel, and loyalty

The leadership team had a comprehensive off site session in October 2022. The strategic session was leading to the Project Sunrise being tightened further into 5 cores.

Strengthening our private labels

Growth of
Shop-in-Shop
concepts
and
expanding heroes
with more
store space and
upweighting localities

Empowering the growth of beauty

Bringing
new premium brands
as well as
expanding
private label
within online and
improved offline
space

Strengthening CV partnership

Improving
brand expansion,
participation, and
productivity,
as well as,
onboarding
all CV suppliers into
single portal

Expansion of Omnichannel

Building range and enhancing customer experience, whilst establishing leadership in marketplace

Growing Loyalty & personalization

Growing
active members
and loyalty &
driving omnichannel
customers,
with better member
value proposition





Our achievements, our future

Baseline of pre-pandemic profitability achieved; time to grow

2022 Achievements (highlight of the year)

- Completion of the opening of 10 new stores with new look and feel as promised
- Execution of 40 total stores with new branding, including 20 mini refits, completed
- Active Loyalty Members in our Matahari Rewards program reaching 6.9 Million, contributing to 66% of total sales
- Significant NPS improvement from 54 in 2021 to 63 in 2022, solid forward indicator for repeat business
- Huge Shopee growth and Q4 successful Lazada launch sees marketplace momentum growing
- Current freshness level not seen since pre-pandemic has been reached leading to significantly less aged and intake opportunities for the coming peak Lebaran season
- Gross Profit Margin of 35.7%, highest achieved since 2015 as a result of combined rationalization of merchandise ranges over the past 2 years
- Net Profit of IDR 1.4 Trn, above pre-pandemic level

Growth drivers of 2023 (Project Sunrise / OGSM)

- **12-15 new stores to be opened**, 7 before Lebaran (multi-year expansion)
- New store format work of new premium format is well underway, with 3 potential new stores within 2023, extending our consumer reach.
- 8.5 Mn Loyalty members by year end
- Expansion of digital marketplaces after Lazada success with up to 3 more to be added to complement ongoing range, technology, store connectivity, and user experience enhancements at our Matahari.com
- POS project completion, accelerating technology rollout
- Uplifted range and presentation for our power brands, which are Nevada, Cole, Connexion, and Little M, with shop-in-shop formats, unique staff ambassadors, digital asset, and development as exclusive brand assets
- **Development of new private labels** commencing with Suko, and an entry level private label project is in early stages
- Reinvigoration of beauty, home, travel, infants, and active
- **Lebaran preparation** running 2 weeks ahead of prior year, with fresher starting point.

Guidance

Profitability guidance for EBITDA of IDR 2.3 Tn or better in 2023 as indicated previously



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