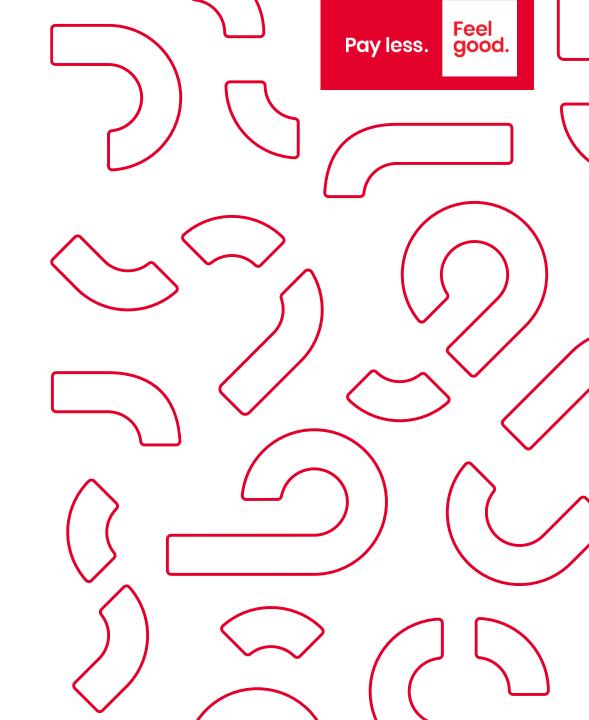
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# Q1 2023 Earnings Call

18 April 2023





# **Agenda**

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# **Executive Summary**

### Growing sales maintain optimism for key 2023 Lebaran season growth

#### 

- o Sales in the Q1 2023 were IDR 2.7 Trn, growing by 14.2%. SSSG was 10.4%
- o Gross Margin of the Q1 2023 was 35.4% vs. 35.5% in Q1 2022, mainly due to mix shift
- EBITDA for the Q1 2023 was IDR 234 Bn, reflecting normalizing retail rent and minimum wage growth

#### > Strategy execution gathering pace

- New Format Work: Development of pitch book of the New Premium Format concept for targeted mall
- <u>Customer Loyalty:</u> Leveraging active members of 7.6 Million, with 82% of total sales
- Merchandising: Seasonal drive underway, sales showing a sharp but late trend upwards in line with the timing of March pay day, a later-than-expected issuance of THR, and the shorter time to shop afforded by an earlier Mudik arrangement
- Omni-channel: Spike in marketplace business driven by Shopee and Lazada with strong growth, leading to planned marketplace expansion 2H23
- Store expansion: On track to open 12-15 stores in 2023, with 7 opened before Lebaran 2023

#### Corporate activities maximizing shareholder value

- All AGMS agenda were passed to maximize shareholder value
- The record-breaking dividend of IDR 525/share approved by the AGMS
- The capacity for shareholder value distribution is well monitored, with healthy cash balance of Net Cash IDR 219 Bn

#### **Stock Code:**

LPPF

Shares outstanding\*

2,259 Mn

Major Shareholder\*
(% after cancellation)

Auric Digital Retail 42.5%

#Stores at the end of 1Q23

153\*\*

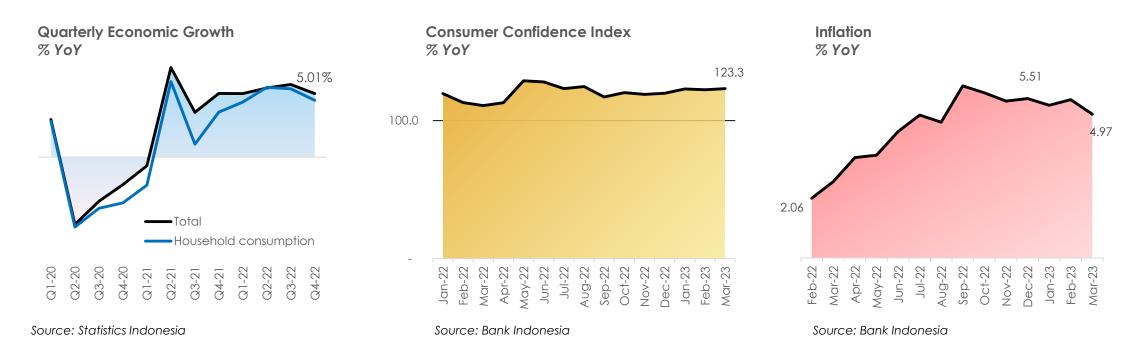
\*latest position by 31 Mar'23 excluding treasury shares \*\*155 as per 18 Apr'23





### MACROECONOMIC / INDUSTRY UPDATES

Consumer confidence & economic growth remains strong, inflation is subsiding: An early indication for stronger 2H23



- o Inflation remains stubbornly high but has started to drop, giving optimism for the latter part of the year.
- Whilst consumer confidence and economic growth prospect remains robust in the medium term, there has been a shorter Lebaran season driven by payday and THR.
- Lowering inflation, amidst encouraging economic situations, supports the purchasing power during the key Lebaran season in 2023.



#### **COMMERCIAL UPDATES**

Lebaran activities in 2023

#### **Points of Distribution**

Entrepreneurial culture evident, where Store Managers have expanded touchpoints with bazaars, pop-up stores, & beauty fairs well resourced





#### **Support / Enablers**

Well supported by vendors



#### Lebaran campaign





Well prepared collections & stock, featured in Lebaran catalogue 2023



Loyalty programs deployed with various initiatives



Variety of digital engagements to generate traction for both online and offline channels





### FINANCIAL HIGHLIGHTS | Q1 2023

Q1 2023 Sales at IDR 2.7Tn +14.2% from 2022, EBITDA at IDR 234Bn

(in IDR Bn)	Q1				Comparable Q1		
(III IDK BII)	2023	2022	Var	Var %	2022	Var	Var %
Gross Sales	2,746	2,403	342	14.2%	2,403	342	14.2%
SSSG%	10.4%						
Gross Profit	972	853	120	14.0%	844	129	15.2%
GM%	35.4%	35.5%			35.1%		
OPEX inc. Rental Amortization	(738)	(602)	(137)	22.7%	(661)	(78)	11.8%
EBITDA	234	251	(17)	-6.8%	183	51	27.7%
EBITDA Margin%	8.5%	10.4%			7.6%		

#### **BALANCE SHEET**

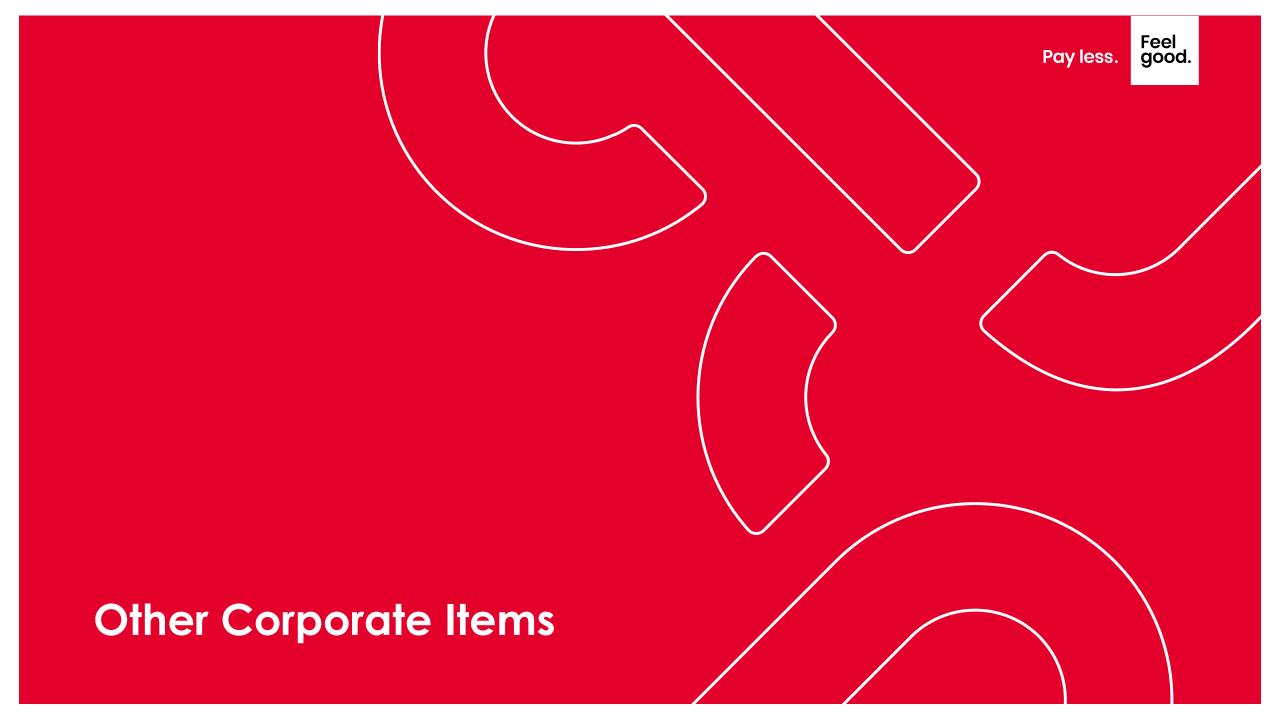
Balance Sheet with Net Cash of IDR 219 Bn

ASSETS			LIABILITIES & EQUITY			
(in IDR Bn)	Mar 2023	Dec 2022	(in IDR Bn)	Mar 2023	Dec 2022	
Net Cash	219	354				
Trade Receivables	50	64	CV Trade Payables	622	662	
Inventories	1,534	896	DP Trade Payables	1,189	549	
Right-of-Use Assets	2,445	2,527	Lease Liabilities	2,878	2,933	
Other Assets	1,266	1,223	Other Liabilities	1,055	1,027	
Fixed Assets	697	686	Equity	467	580	
TOTAL ASSETS	6,212	5,750	TOTAL LIAB. & EQUITY	6,212	5,750	

#### Remarks:

- Net cash of IDR 219Bn, with IDR 1.7Tn loan facility.
- Entering the second quarter with 84% inventory freshness (0-6 months). Right-of-use assets and lease liabilities reflect asset and liabilities created as a result of following PSAK 73.

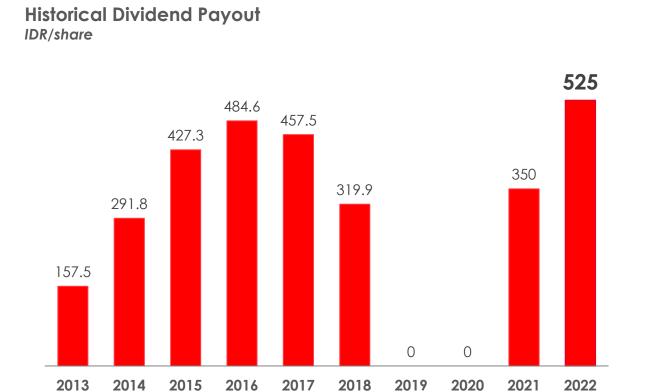




#### **DIVIDEND**

The record dividend of IDR 525/share approved by the AGMS

AGMS has approved the distribution of the IDR 525 per share dividend for 2022, which has just recently been paid



#### **Dividend Policy**

Matahari is committed to allocating the Net Income to be distributed as dividend, with the payout ratio at:





#### SHARE BUYBACK

IDR 181.3 Bn utilized to buy back 36.9 Mn shares in 1Q23

#### Share Buyback Q1 2023

Number of shares bought **36.9 Mn shares** 

Average Share price IDR 4,916 per share

Funds used IDR 181.3 Bn

Period 1 Jan'23 to 31 Mar'23

# New Plan: Share Buyback 2023

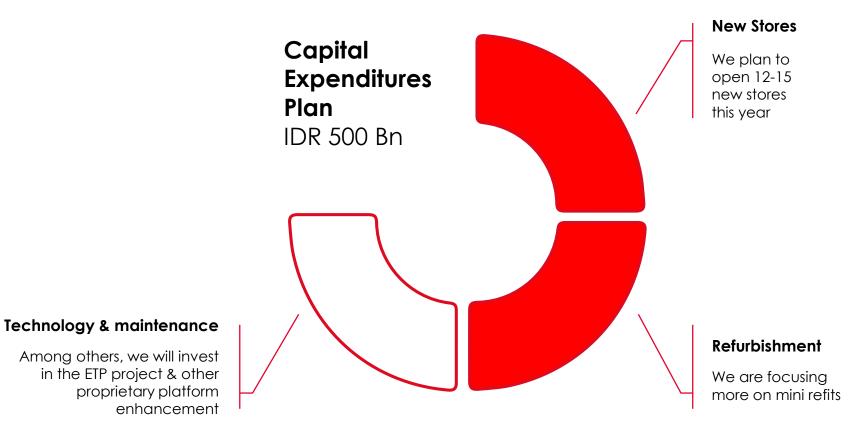
Max. Number of shares to be bought 10% of paid-up capital

Maximum Share price IDR 7,900 per share

Maximum funds IDR 200 Bn

Period **29 Mar'23 to 28 Sep'24** 





There will be no other acquisition / investment in 2023



### **ANNUAL GENERAL MEETING OF SHAREHOLDERS (29 MARCH 2023)**

All agenda passed to maximize shareholder value

#### **AGENDA**



Ratification of the Company's Annual Report for the 2022 financial year, including the Company's Activity Report, the Board of Commissioners' Supervisory Report and the Company's Financial Statements for the financial year ending December 31, 2022 as well as granting full release and discharge of responsibility (acquit et de charge) to all members of the Board of Directors and Board of Commissioners of the Company for their management and supervisory actions that have been carried out in the financial year ending December 31, 2022

#### **RESOLUTION**

Approved Annual Report



**Determination of the plan to use the Company's Net Income** for the 2022 financial year

Dividend IDR 525/share



Appointment of a Public Accountant to conduct an audit of the Company's books for the 2023 financial year and granting authority to the Board of Directors and Board of Commissioners of the Company to determine the honorarium and other requirements of the appointment

BOC to appoint the Auditor & BOD to determine remuneration



Appointment and/or changes in the composition of members of the Board of Directors of the Company, as well as determination of salary/honorarium and/or other allowances for members of the Board of Directors and Board of Commissioners of the Company

Changes of BOD:
Rachel Stack appointed
Approved remuneration system



Changes to the Company's Articles of Association

Changes to comply with prevailing regulations



Decrease of the appropriated retained earnings of the Company Decrease in the issued and paid-up capital of the Company Buyback of shares that have been issued by the Company

 ↓ RE IDR 65.5 Bn

 ↓ TS 104.1 Mn Shares

 New Buyback 10% Total Shares





#### MATAHARI REBRANDING

The rebranding signifying improvements in price value, products, customer experience, and people (internal and external)

### **HOUSE OF SPECIALISTS**

Affordable Fashion for All Indonesians

#### **Product**

Improved product assortment

New Brands in all categories

New brands, New styles, New you

#### **Price**

Global quality at local prices

New benefits for Rewards members

More value – Global quality. Local prices

#### **Experience**

Optimal layout

Appealing visual merch.

Unique experiences

Digitally enabled store

New stores. New shopping experience.

#### **People first**

Commitment to community

**ESG** focused

Employer of choice

Values driven

New Matahari, traditional values, Feel Good Family



#### STRATEGY UPDATE HIGHLIGHTS

Key pillars to deliver multi-year target













**Merchandise Full Potential** 

Investment in Modestwear, strengthening current portfolio & introducing new brands Pop-Up stores of Suko in play Early strong acceptance for childrenswear & beauty ranges

**Store Network Optimization** 

The opening of new 7 stores done before Lebaran. on track to open 12-15 stores in 2023. with new premium format well underway

**Omnichannel Expansion** 

Strong growth in marketplace driven by successful collaboration with Shopee & Lazada. leading to expansion in 2H23 ETP project advancing well to digitize CV business across Matahari.com & marketplace

Loyalty & **Personalization** 

Active members has grown to 7.6 Million, with contribution of 82% of total sales

**Operational** Excellence

Entrepreneurial culture supports seasonal touchpoints for Lebaran

**OPEX Optimization** 

Underlying cost under control, rents normalizing and seasonal staff investment in 1Q23 Environmental, Social, & Corporate Governance

Enhancing diversity & inclusion approach through development program for diffable staff, while continuing improving welfare for kids in needs through donation

Work initiated on segments in company formats on a tight basis to target specific income and demographic groups



### **STRATEGY FOCUS (OGSM)**

Focuses on private labels, growth of beauty, CV partnership, growth of Omnichannel, and loyalty

The leadership team had a comprehensive off site session in October 2022. The strategic session was leading to the Project Sunrise being tightened further into 5 cores.

# Strengthening our private labels

Growth of
Shop-in-Shop
concepts
and
expanding heroes
with more
store space and
upweighting localities

# Empowering the growth of beauty

Bringing
new premium brands
as well as
expanding
private label
within online and
improved offline
space

# Strengthening CV partnership

Improving
brand expansion,
participation, and
productivity,
as well as,
onboarding
all CV suppliers into
single portal

# Expansion of Omnichannel

Building range and enhancing customer experience, whilst establishing leadership in marketplace

# Growing Loyalty & personalization

Growing
active members
and loyalty &
driving omnichannel
customers,
with better member
value proposition



#### MERCHANDISING FULL POTENTIAL

Investment in modestwear in addition to strengthening current portfolio & introducing new brands

#### Womenswear

Investment in broader range of Modestwear both DP and CV

**Expanded Connexion collection** 



#### Menswear

Greater presence of merchandise depth in festive woven and denim across private labels and top consignment brands

Development of stronger Cole shop-in-shop execution



#### Childrenswear

Investment in new Modestwear range for children

Deeper investment in kids wovens and denim

Expansion of kids character ranges through 'House of Characters'



#### **Footwear**

Expanded footwear options to 50,000 this season

Introduction of St Yves wide fit and comfort ranges

Substantial number of footwear bazaars across the country





#### MERCHANDISING FULL POTENTIAL

New initiatives well underway

#### **New Initiatives**

#### **Baby Shop**

2023 Baby shop in 84 stores

Full concept in 10 stores and 74 tiered stores

Expansion through new brands



#### **Activewear**

Royal Sporting House (RSH) is now in 31 stores targeted to be in 60 stores by end 2023 / Q1 2024.

Complemented with expansion of Nevada Sport, Adidas, and broader athleisure approach



#### **Beauty**

More brands targeted to on-board in 2H23 Strong growth driven by international brands New self-serve beauty counters.

Lebaran fairs slated at 35 stores and beauty workshops, and hampers in full swing





### SUKO

Available in 20 stores from May'23

#### **Product**

Everyday essentials Classic comfort Wide appeal

#### Price Range

IDR 149 - 599k 10 - 15% below globals

#### **Promotion**

Teaser
campaign in
pop up locations
pre-Lebaran,
full official
launch in June











#### SUKO

**Location Details** 

Pop-up stores during Lebaran to build awareness and gather interests

#### Pop-up Store at fX Sudirman





#### Pop-up Store at Supermal Karawaci





Will start in 20 stores across May & June, supplemented by dedicated online presence in marketplaces & social commerce

- 1. Ayani Mega Mall Pontianak
- 2. Bali Galeria
- 3. Bandung Indah Plaza
- 4. Cibinong City Mall
- 5. Cilandak Town Square
- 6. Cirebon Superblock Mall
- 7. E-Walk Mall Balikpapan
- 8. Hartono Mall Yogyakarta
- 9. Mall Panakkukang Makassar
- 10. Mall Taman Anggrek
- 11. Manado Town Square
- 12. Metropolitan Mall Bekasi
- 13. Pakuwon Mall Surabaya
- 14. Palembang Square Mall
- 15. Plaza Medan Fair
- 16. Royal Plaza Surabaya
- 17. SKA Pekanbaru
- 18. Supermal Karawaci
- 19. The Park Semarang
- 20. Tunjungan Mall Surabaya



#### **FORMAT WORK**

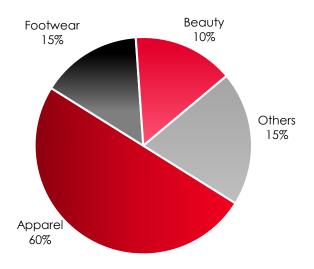
New Format: In progress developing the pitch book for developers

#### **Brands**

We have targeted Upper-middle / International Brands

Popular mid-market brands

and discovery brands – the new upcoming brands



#### **Target Customers**

Young millennials Middle To Upper-Middle Class Stylish Young Professional

#### Marketing

Building awareness, engagement, activation, and loyalty to create sustainable traction

#### **Store Profile**

- Small format store at A+ malls, but not luxe
- Global & regional brands, with curated private labels, that is affordable/aspirational
- Contemporary store fits, with strong service, warm experience, and digitally connected





#### STORE NETWORK OPTIMIZATION

On track to open 12-15 stores in 2023, with 7 stores already opened to date | Flagship format















Plaza Balikpapan 5 April 2023

New store with large-format concept executed given the catchment's high traffic

7,550 sqm



#### STORE NETWORK OPTIMIZATION

On track to open 12-15 stores in 2023, with 7 stores already opened to date | Core format





Revo Mall Bekasi 27 January 2023





Semarang 16 March 2023



4,420 sqm

Uptown Mall BSB Semarang 18 March 2023

4,810 sqm 5,940 sqm

New stores with core format to serve the existing market demand in Bekasi and Semarang



#### STORE NETWORK OPTIMIZATION

On track to open 12-15 stores in 2023, with 7 stores already opened to date | Small format





Pollux Mall Chadstone Cikarang 23 February 2023



Hall

2023

30 March



3,000 sqm





Discovery Mall Bali 6 April 2023

3,400 sqm

Small format concepts opened as the opportunity being available



3,100 sqm

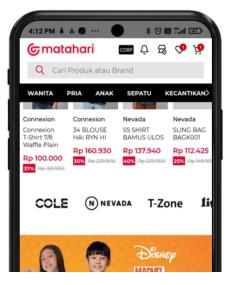
#### **OMNICHANNEL EXPANSION**

Strong growth in digital resulted from marketplace ramp-up



Leadership in ASSORTMENT

Allocated and listed 100% of DP range for Lebaran, including DP international brands





Ramp-up of **MARKETPLACES** 

Strong growth of Marketplace business

**2-3**New relationships under discussion



Fast
CUSTOMER GROWTH

Developing Matahari signature brand days to acquire more customers going forward



Enhanced **CUSTOMER EXPERIENCE** 

Free shipping helped to boost AOV above IDR 300k



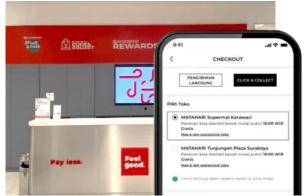
Expansion of OMNI FULFILLMENT

Improved Fulfil-from-store contribution growing

2x QoQ

New ETP project will enable CV fulfil from stores







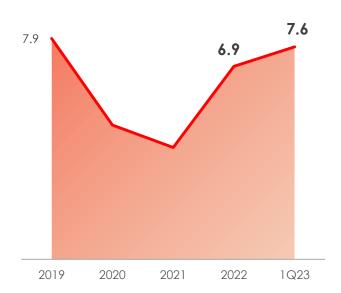
#### LOYALTY & PERSONALIZATION

Leveraging active members of 7.6 Million, with 82% of total sales contribution, providing opportunity to touch targeted customer personas

#### **Active Members**

Customer base continues growing to pre-pandemic level

### Active Members In Million

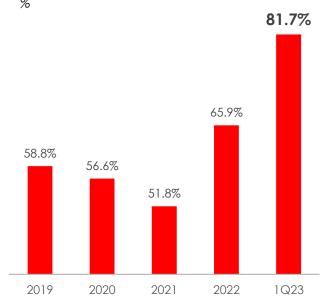


<sup>\*</sup>active member for the last 12 months

#### **Average Member Contribution**

The success rate of Matahari Rewards penetration going up

### Average Member Contribution



#### **Customer Persona-driven**





#### **ENVIRONMENTAL, SOCIAL, AND GOVERNANCE**

Enhancing diversity & inclusion, improving welfare for kids in needs, and supporting the environment with more eco-friendly approach



#### **M**aterials

Increasing the number of merchandising sourced from ecofriendly materials



#### **K**ids

In collaboration with institutions, giving back to the communities to improve their well being



# Inclusion & Labor best practice

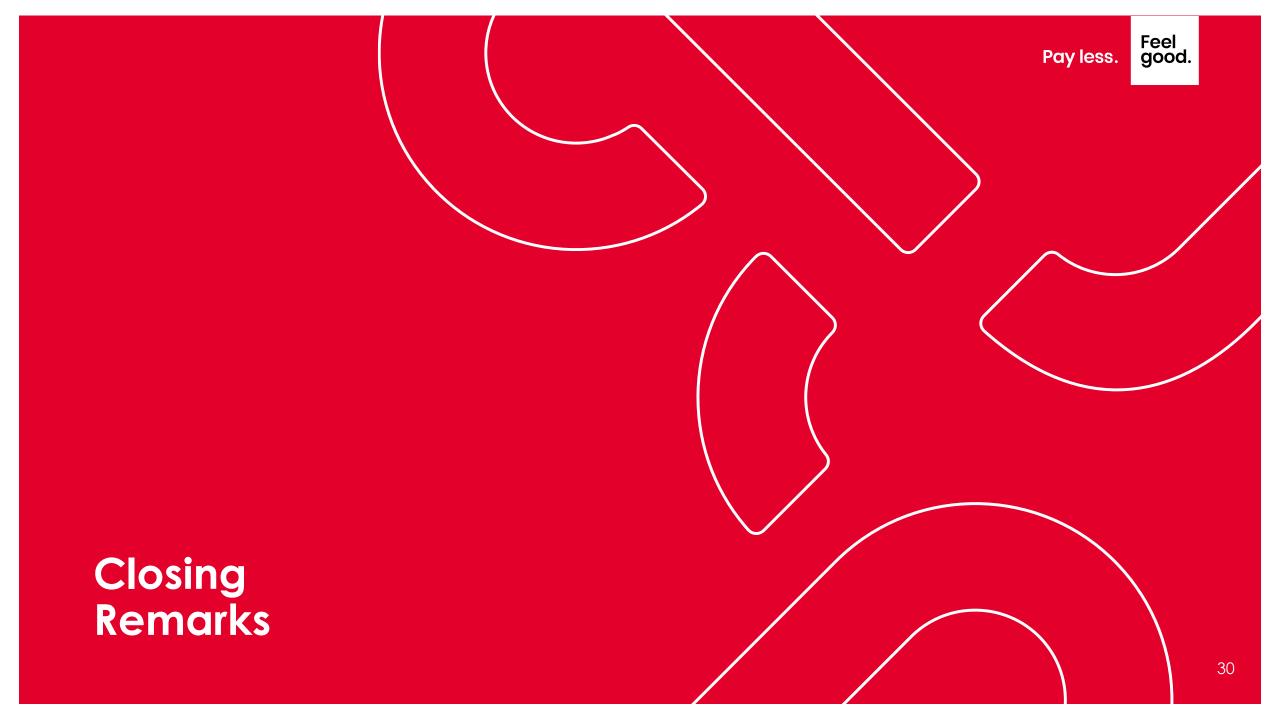
Enhancing the diversity and inclusion by providing career development for selected diffable candidates



#### Sustainable Acts

Supporting the environment, with 100% energy-efficient LED lighting in Support Centre, in addition to all applicable stores





#### Our achievements, our future

All key initiatives in place to tap in key Lebaran season opportunity

#### **1Q23 Progress**

- The opening of 7 new stores before Lebaran has been completed with significant investment within the quarter
- Active Loyalty base growing 7.6 Million, contributing to 81.7% of total sales giving a broader opportunity Q2 to Q4 for well segmented communication
- New format concept initial brand persona completed with pitch book ready for developers in Q2 2023 and target opening H2
- Suko rollout across May to June with Pop-up Stores currently at 2 locations showing early signs of promise with customers
- Seasonal merchandising drive is now underway with well prepared ranges, investment in staffing both Matahari and vendors and full marketing program across March April 2023.
- Significant use of pop-up locations for both category reach and bazaar activity
- Strengthening customer proposition online with strong marketplace growth and range expansion on Matahari.com delivering strong revenue growth
- o Gross Profit Margin in line with Q1 2022, in spite of higher input costs
- EBITDA at IDR 234 Bn reflecting normalizing rental costs and minimum wage impact.





### Contact us

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